



CREDENTIALING SOLUTIONS

Where People Meet Potential



PSIONLINE.COM

Over **70** Years of Testing Experience
+ Over **2000** Experts

= Valid & Defensible Testing
with Multi-Channel Test Delivery

“What PSI brings to the table is their work with so many other professions... anything we come up with to throw at PSI, there's someone on their staff that already has an answer. That broad base of experience is really invaluable to us.”

— **BEN PRICE** CEO
National Board of Surgical Technology and Surgical Assisting

350+
PROGRAMS



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PSYCHOMETRICS AND TEST DEVELOPMENT

Knowledge and Expertise: These are the key elements for developing and maintaining psychometrically sound and legally defensible tests. PSI has over 50 world-class measurement consultants that work with a wide range of testing programs and industries.

-  Job Analysis
-  Program Accreditation Support
-  Standard Setting
-  Item Authoring and Banking
-  Item Development Support
-  Test Assembly and Quality Assurance
-  Program Evaluation and Optimization
-  Statistical Analysis and Equating
-  Validation and Research Studies
-  Item Review and Approval Support

“PSI truly represents industry best practices in test development.”

– CLIENT SURVEY

HAVE UNIQUE EXAM REQUIREMENTS? PSI HAS THE SOLUTION.
SUPPORT OF MULTIPLE ITEM AND EXAM FORMATS

ESSAY

HOT SPOT

VIDEO ITEMS

SIMULATIONS

DRAG & DROP

LINEAR ON-THE-FLY (LOFT)

PERFORMANCE-BASED TESTING

COMPUTERIZED ADAPTIVE TESTS

MULTI-CHANNEL DELIVERY



TEST CENTER NETWORK

Deliver high-stakes exams at 1800+ test centers globally with an unparalleled level of security.

Our proctored delivery options promise:

- Intuitive Registration and Scheduling
- Certified Test Administrators
- Standardized Testing Environment
- Secure Identity Authentication Processes
- Commitment to Quality Service



KIOSKS

Create convenient and standardized testing opportunities in custom locations with patented self-service kiosk stations. Your test takers connect online with a live test administrator who authenticates identity and monitors the sessions in real time.



ONLINE PROCTORING

Provide candidates with a convenient testing option that is highly secure, easily accessible, and integrates with systems already familiar to them. Whether you are looking for Live Proctoring or Record and Review, PSI Bridge™ is the right solution for you.

PSI also has custom delivery solutions, such as on-campus or event testing.

SEAMLESS CANDIDATE JOURNEY

Your candidates are our customers as well. We pride ourselves in creating seamless and comfortable experiences for them. Whether we are introducing a Single Sign-On solution or simply responding to a phone call, candidate care is one of our top priorities.

-  USER-FRIENDLY WEBSITES AND SYSTEMS
-  IMMEDIATE REPORTING TO TEST-TAKERS
-  EXPERT CANDIDATE CARE TEAMS

“ We have a lot of positive feedback from candidates on the seamlessness of the exam delivery process. Kudos to the great work the PSI team did.”

– CLYDE SEEPERSAD
General Manager of Training & Certification
The Linux Foundation

SECURITY

Exam data protection and candidate identification are at the forefront of PSI processes and procedures.

- Candidate Authentication Processes
- Certified Test Administrators
- Video and Audio Surveillance
- Browser Lockdown Capabilities
- Controlled Testing Environments
- Secure Data Transfer & Storage

GLOBAL PRESENCE

- Consistent candidate experience across the globe
- Test platform that supports multiple languages
- Accepting multiple currencies for candidate convenience

LOCAL SUPPORT



24X7 SUPPORT WORLDWIDE



AROUND THE CLOCK SCHEDULING



LIVE CHAT IN MULTIPLE LANGUAGES



CONVENIENT TOLL-FREE PHONE LINES IN MULTIPLE COUNTRIES

РУССКИЙ

中文

한국어

TIẾNG VIỆT

TÜRK

DEUTSCHE

日本語

FRANÇAIS

ENGLISH

ESPAÑOL

ITALIANO

“ We haven’t had any requests denied, whether it's a temporary site, whether it's expanded hours...no request has been denied. You just don’t get that kind of flexibility with every exam vendor.”

—JEFF BAUGHMAN

Producer Licensing & Oversight Program Manager
Washington State Office of the Insurance Commissioner

Certify your candidates with PSI.



“ They come to the table ready to go
and find solutions that work.”

– CLIENT SURVEY

Learn from the experts
www.psonline.com

