Dear Test Taker,

You will be taking an exam that utilizes the Remote Proctor NOW (RPNow) platform. RPNow proctors your exam by recording the visual, audio, and desktop aspects of your exam and exam environment.

This allows you to take your exam at a time and location that is convenient for you.

We hope you find RPNow both easy to use and convenient. Below are several items to consider:

**Requirements:**

* **You will need a camera, microphone, and a sufficient Internet Connection. For more detailed information, view the** [**system requirements**](http://clientportal.softwaresecure.com/support/index.php?/Knowledgebase/Article/View/252/0/system-requirements-remote-proctor-now)**.**

Resources (Guides and Walkthroughs):

* [RPNow Test Taker University](http://info.psionline.com/rpnowuniversity_student) provides how-to videos, guides, and examples of common violations as well as access to support.
* Review the [RPNow Exam Taker Quick Start Guide](http://info.psionline.com/studenthowto) (Support information, video walkthroughs, and more are provided).

Practice Exams:

* We encourage the use of any available Practice Exams provided by your school or organization so that you may familiarize yourself with the RPNow system, and to ensure your computer and camera/microphone are setup and working properly. Please contact your school or organization for Practice exam availability.

Notifications:

* You may be contacted regarding any activities flagged during the exams you take as follows:
	+ - Your school or organization may contact you directly
		- They may request that RPNow/PSI contact you, in which case you’ll receive an email from PSI
* Be on the lookout after your exam for notifications. Final disposition of any violations will be determined by your school or organization. Please contact them with any questions or concerns you may have.

Thank You,