psi **BRÍDGE**

Live Proctoring Full Guide

PSI Bridge allows you to take your proctored exam anytime, anywhere.

With 24/7 support and a seamless test delivery integration, PSI Bridge was built by a team with decades of proctoring experience to ensure an optimal experience.

Where people meet potential



> Before Your Exam

- Schedule your exam using the link provided by your organization
- Have your Photo ID ready (note: Military IDs and Credit Cards are not allowed)
- Make sure you comply with the exam rules provided by your organization
- Review video walk-through of the testing experience

> Access Your Exam

1. Launch your exam via the link provided by your organization or as part of your scheduling confirmation email

Your launch link will be activated up to 15 minutes before your assigned appointment time. If you do not have this link, please contact your organization.



2. Confirm Exam Launch



3. Install/Download Secure Browser

First time users will be prompted to Install Secure Browser while returning test-takers will Launch Exam.

PSI Secure Browser is Required to Take Thi	is Exam
The PSI Secure Browser is a web browser created to guarantee Secure Browser.	e a securely proctored exam over a virtual connection. This online exam is taken using PSI
Next Steps	
 Download the Secure Browser by clicking the button below Run the Secure Browser Installer File. Launch your Exam. 	w.
Install Secure Browser/Launch Exam	
Troubleshooting	
If the application becomes unresponsive at any point during the	he check-in process or during the exam:



> Access Your Exam (continued)

4. Save and run your download



5. You may need to accept the License Agreement, if this is your first download



6. Select the appropriate camera and microphone

This prompt may not appear if you have only one camera and one microphone.

BRIDGE Select Camera and Microphone		
Cameras		
Camera Description	Select One	
Integrated Camera (04f2:b681)	۰ ۵	
Integrated IR Camera (04f2:b681)		
Microphones		
Microphone Description		Select One
Microphone Array (Realtek(R) Audio)		٠
QUIT CONTINUE		

7. A bandwidth check will run in the background

If you do not have sufficient bandwidth, you will receive the below message. You can try using a different computer, taking the exam in a different location, restarting your router or making sure others are not using excessive bandwidth on your connection.

(psi) BRiDGE Network Bandwidth Te	iao Low
	Insufficient Bandwidth: You do not have the required bandwidth to continue. We measured 234Kbps, which is under the minimum requirement of 300Kbps. Please find an internet connection with sufficient bandwidth in order to complete your exam and try again.
	QUIT

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> Access Your Exam (continued)

8. Test your microphone by speaking out loud

Please Test Your Microphone	
Please say the following sentence out loud: 'I am testing the volume on my microphone ' Is your microphone working? Please speak now. QUIT	OK, your microphone is working.

9. A security check will prompt you to close any prohibited processes you currently have running according to your exam rules

You can close the programs immediately with the "Terminate this application" or close them manually before rechecking.

(psi) BRIDGE		(psi) BRIDGE				
Security Chec	ck		Security Check			
To take the exam, your syst complete the necessary act	tem must meet certain security requirements. Please tions below and press NEXT to continue.	To take the exam, your system must next contain security requirements. Please complete the necessary actions below and press NERT to continue.				
System Requirements		System Requirements				
Requirement Status	Action Required	Requirement	s	Status	Action Required	
Number of allowed monitors during session: 3 Pass	Number of Monitors Detected: 1. No action required	Number of allowed monitors	during session: 3	pass	Number of Monitors Detected: 1. No action required	
No prohibited applications or processes during session (3)	Please close the following prohibited applications: Notepad	No prohibited applications or	processes during session	⊘ pass	None	
QUIT RECHECK		QUIT				

10. Accept Terms & Conditions

Terms and Conditions	
Welcome to the exam. Please read the rules and notices below regarding your remote online procto	red exam.
 You may not speak with anyone during the exam. You may not have any paper or study materials in the testing area. 	
 You may not discuss, reproduce or attempt to reproduce exam questions or items after the example of the candidates or on social media. 	n with

11. Depending on exam settings, you may be prompted to enter a phone number

This number will automatically be associated with a support ticket in the event you are disconnected from your exam. A support agent will call this number to assist in troubleshooting so be sure to choose a phone number you can easily access.

Please enter your phone number (optional)
PSI customer support will altempt to contact you at the number entered should you be disconnected from your examination for the sole purpose of helping you complete your examination. The Caller ID will read (702) 904- 7063.
■ • +1201-555-0123

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> Authenticate Your Identity

12. Take a picture of your Photo ID

Make sure your picture is visible and the name on the ID is readable. If the picture is unclear, you are able to retake the photo.



13. Take a Selfie



14. Scan your room and workspace

You will be connected to a proctor. Move your webcam to show your desk area, floor, and the walls around you. Your proctor will review your scan and chat to either confirm your scan or provide additional instruction.





> Take Your Exam

15. Wait while you are connected to a proctor

P33 Secure Browser File View	CHAT WITH SUPPORT - + E X 800-55-1212 🖻 10076	G X CLOSE
PSI	Please wait for a proctor. They will join in a few minutes.	

16. Select and enter your exam within the Secure Browser

Depending on your test driver, entry into your exam may look slightly different than the below example.

DBS-C01_ENU01 - E	nglish	
Test Information		Start
Username	Dan Chase	
Knowledge Area	AWS Certified Database - Specialty	
Туре	Certification	
Vendor	AWS	

17. Complete your exam and submit your answers in the Test Driver

								Candida	te Code	e of Cond	uct								
y taking this AWS C	ertification Ex	am ("the	Exam"), you ce	ertify that	you have r	iot and	will not en	gage in	n any cond	uct that o	ompromi	ses the inte	grity, v	alidity, or s	ecurity	of the E	kam. You	certify that you
You are the perso	n whose name	a appear	rs on the	e Exam	registrati	on.									,				
 Prior to the exam. 	second which much as			f	an abaud i	he sussilies	an the st				During th	o Exam							
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18. End proctoring session by clicking the "End Proctoring Session" button and confirm you want to permanently end your exam.

😨 PSI Secure Browser	
File View	
(psi)	× END PROCTORING SESSION



