psi BRIDGE

Live Proctoring Full Guide

PSI Bridge allows you to take your proctored exam anytime, anywhere.

With 24/7 support and a seamless test delivery integration, PSI Bridge was built by a team with decades of proctoring experience to ensure an optimal experience.

Where people meet potential

❯ Before Your Exam

- Schedule your exam using the link provided by your organization
- Have your Photo ID ready (note: Military IDs and Credit Cards are not allowed)
- Make sure you comply with the exam rules provided by your organization
- Review video walk-through of the testing experience

❯ Access Your Exam

1. Launch your exam via the link provided by your organization or as part of your scheduling confirmation email

Your launch link will be activated up to 15 minutes before your assigned appointment time. If you do not have this link, please contact your organization.
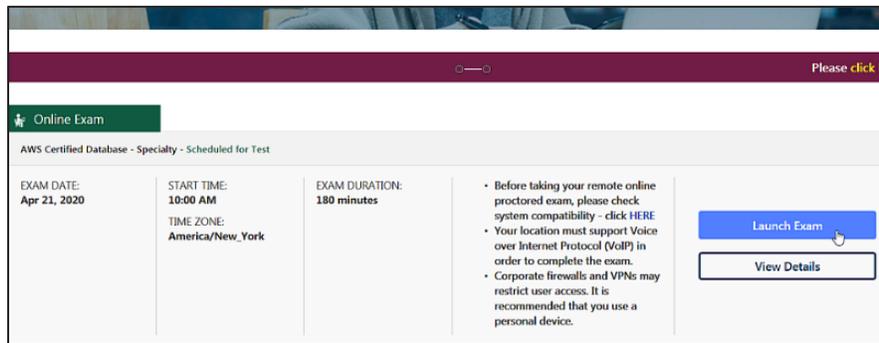
2. Confirm Exam Launch
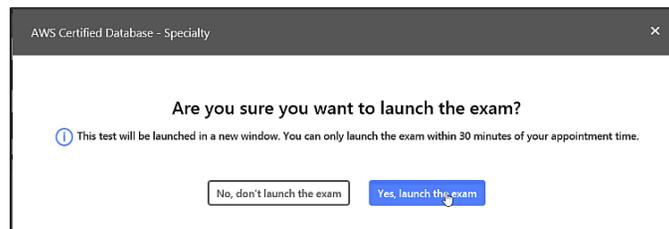
3. Install/Download Secure Browser

First time users will be prompted to Install Secure Browser while returning test-takers will Launch Exam.
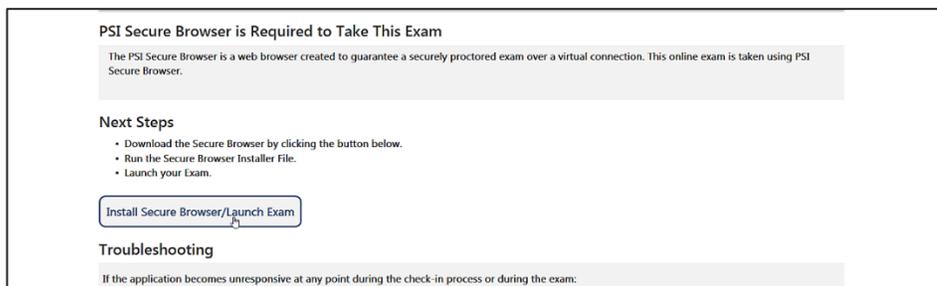
› Access Your Exam *(continued)*

4. Save and run your download

What do you want to do with PSI-SecureBrows....exe (79.1 MB)?
From: software.rpexams.com

Run | Save | ^ | Cancel | ✕

5. You may need to accept the License Agreement, if this is your first download

PSI Bridge Secure Browser Setup — □ ✕

License Agreement
Please review the license terms before installing PSI Bridge Secure Browser.

Press Page Down to see the rest of the agreement.

End-User License Agreement (EULA) of PSI Secure Browser

This End-User License Agreement ("EULA") is a legal agreement between you and PSI Services LLC

This EULA agreement governs your acquisition and use of our PSI Secure Browser software ("Software") directly from PSI Services LLC or indirectly through a PSI Services LLC authorized reseller or distributor (a "Reseller").

Please read this EULA agreement carefully before completing the installation process and using the PSI Secure Browser software. It provides a license to use the PSI Secure

If you accept the terms of the agreement, click I Agree to continue. You must accept the agreement to install PSI Bridge Secure Browser.

PSI Bridge Secure Browser 2.0.0-alpha.64

I Agree | Cancel

6. Select the appropriate camera and microphone

This prompt may not appear if you have only one camera and one microphone.
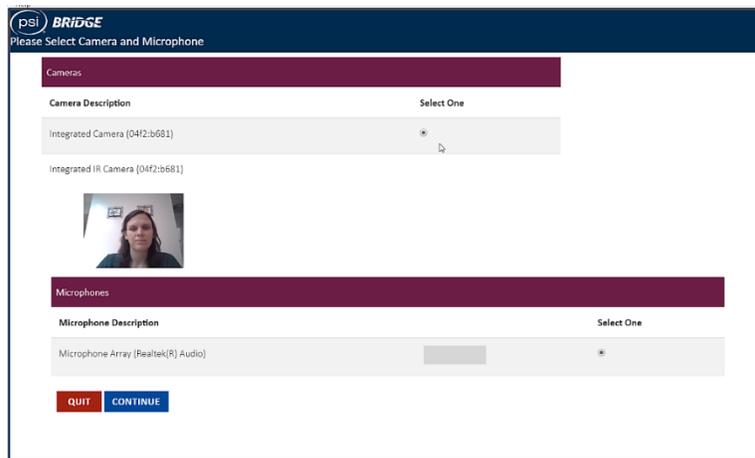
7. A bandwidth check will run in the background

If you do not have sufficient bandwidth, you will receive the below message. You can try using a different computer, taking the exam in a different location, restarting your router or making sure others are not using excessive bandwidth on your connection.

Network Bandwidth Too Low

Insufficient Bandwidth:
You do not have the required bandwidth to continue. We measured 234Kbps, which is under the minimum requirement of 300Kbps.
Please find an internet connection with sufficient bandwidth in order to complete your exam and try again.

QUIT
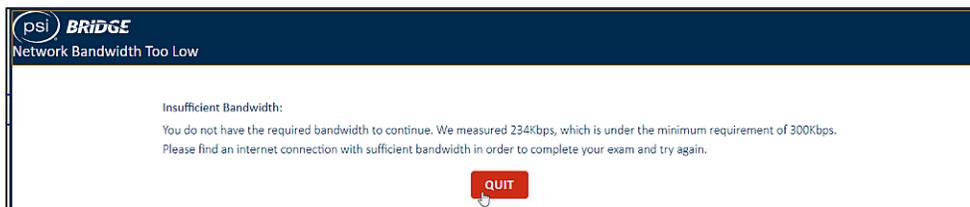
8. Test your microphone by speaking out loud
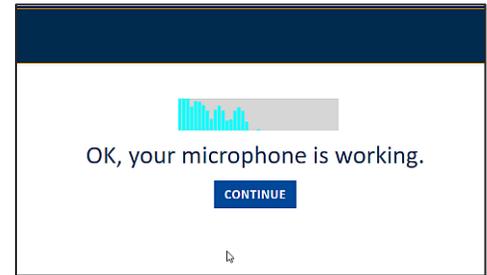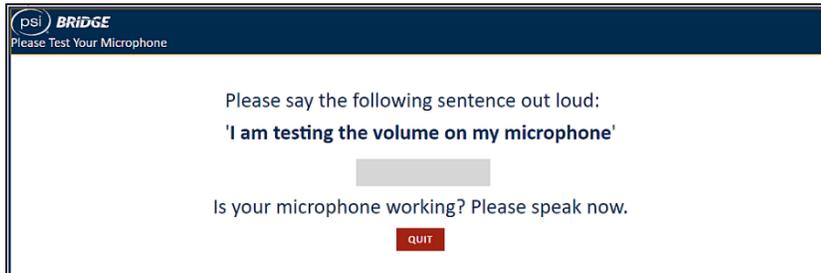
9. A security check will prompt you to close any prohibited processes you currently have running according to your exam rules

You can close the programs immediately with the "Terminate this application" or close them manually before rechecking.
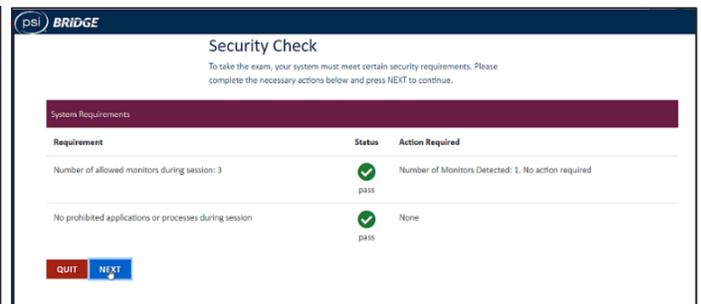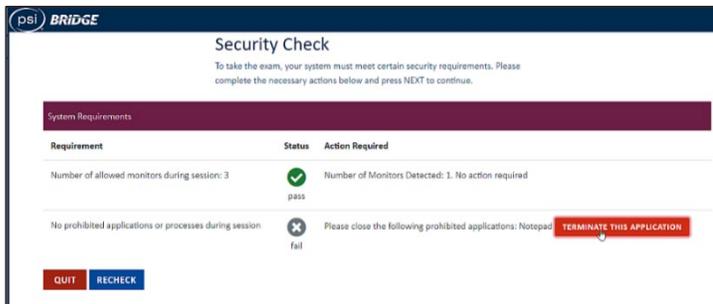
10. Accept Terms & Conditions

Terms and Conditions

Welcome to the exam. Please read the rules and notices below regarding your remote online proctored exam.

- You may not speak with anyone during the exam.
- You may not have any paper or study materials in the testing area.
- You may not discuss, reproduce or attempt to reproduce exam questions or items after the exam with other candidates or on social media.

11. Depending on exam settings, you may be prompted to enter a phone number

This number will automatically be associated with a support ticket in the event you are disconnected from your exam.
A support agent will call this number to assist in troubleshooting so be sure to choose a phone number you can easily access.

Please enter your phone number (optional)

PSI customer support will attempt to contact you at the number entered should you be disconnected from your examination for the sole purpose of helping you complete your examination. The Caller ID will read (702) 904-7063.
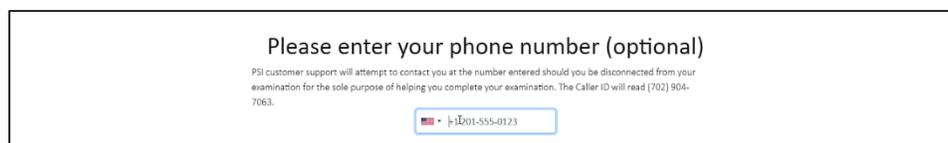
❯ Authenticate Your Identity

12. Take a picture of your Photo ID

Make sure your picture is visible and the name on the ID is readable. If the picture is unclear, you are able to retake the photo.

13. Take a Selfie

14. Scan your room and workspace

You will be connected to a proctor. Move your webcam to show your desk area, floor, and the walls around you. Your proctor will review your scan and chat to either confirm your scan or provide additional instruction.

❯ Take Your Exam

15. Wait while you are connected to a proctor
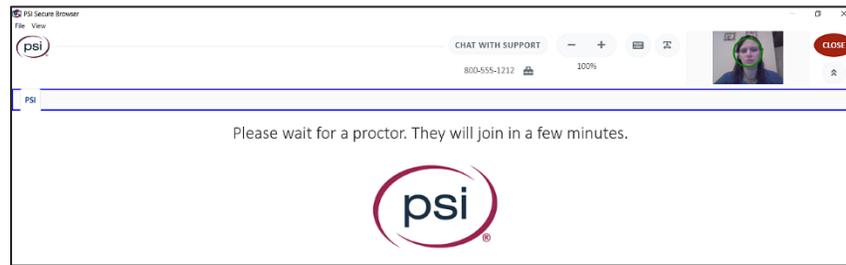
16. Select and enter your exam within the Secure Browser

Depending on your test driver, entry into your exam may look slightly different than the below example.
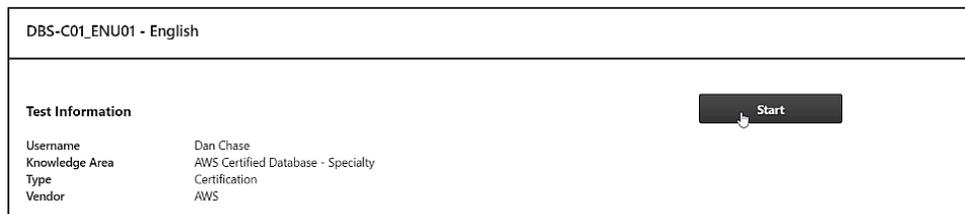
17. Complete your exam and submit your answers in the Test Driver
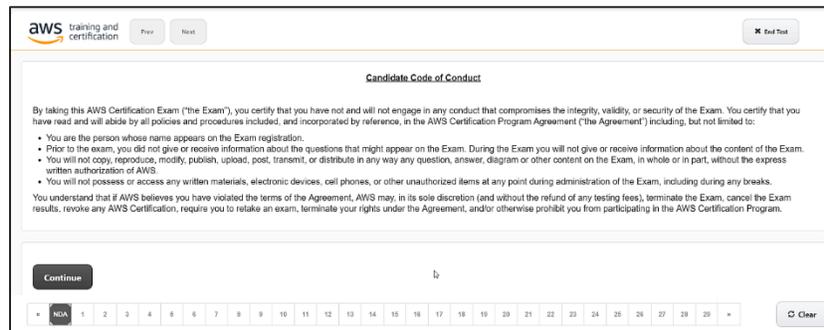
18. End proctoring session by clicking the "End Proctoring Session" button and confirm you want to permanently end your exam.