



Live Proctoring Quick Start Guide

PSI Bridge allows you to take your proctored exam anytime, anywhere.

With 24/7 support and a seamless test delivery integration, PSI Bridge was built by a team with decades of proctoring experience to ensure an optimal experience.

Where people meet potential



➤ Before Your Exam

- Perform System Requirements check
- Schedule your exam using the link provided by your organization
- Have your Photo ID ready (note: Military IDs and Credit Cards are not allowed)
- Make sure you comply with the exam rules provided by your organization
- Review video walk-through of the testing experience

➤ Access the Exam

PSI Secure Browser is Required to Take This Exam

The PSI Secure Browser is a web browser created to guarantee a securely proctored exam over a virtual connection. This online exam is taken using PSI Secure Browser.

Next Steps

- Download the Secure Browser by clicking the button below.
- Run the Secure Browser Installer file.
- Launch your Exam.

[Install Secure Browser/Launch Exam](#)

Troubleshooting

If the application becomes unresponsive at any point during the check-in process or during the exam:

- Chat with your proctor for additional instructions.
- If chat is unavailable, close the application via File > Exit or the Task Manager/Force Quit.
- Refresh the Exam via PSI Secure Browser desktop icon.

Security Check

To take this exam, your system must meet certain security requirements. Please complete the necessary actions below and press NEXT to continue.

Requirement	Status	Action Required
Number of allowed monitors during session: 3	✔	Number of Monitors Detected: 1. No actions required.
No prohibited applications or processes during session	✘	Please close the following prohibited applications: Notepad. TERMINATE THIS APPLICATION

[QUIT](#) [RECHECK](#)

- Go to the launch link provided by your organization or as part of your scheduling confirmation email up to 15 minutes before your assigned appointment time
- Download or launch the proctoring software
- Depending on your exam settings, you may be prompted to enter a phone number. In the event you are disconnected, a support agent will call to assist in troubleshooting
- A bandwidth and microphone check will ensure you meet the technical requirements
- You will be prompted to close any prohibited processes you have running on your machine

➤ Authenticate Your Identity

Take a Selfie

Please center your face in the frame of the webcam below and click the blue camera button.

Photo tips

1. Make sure that your whole face is clearly visible and that the light is bright enough to see it.
2. Position yourself in the center and in front of a plain background.
3. Do NOT tilt the camera.
4. When you are ready, press the camera button.

[RETAKE THE PICTURE](#) or press [CONTINUE](#)

[CONTINUE >](#)

- You will be prompted to take a picture of your photo ID
- Take a selfie to be compared with your photo ID
- Scan your room and workspace – be sure to show your desk area, floor and walls around you

➤ Take Your Exam

Candidate Code of Conduct

By taking the AWS Certified Solutions Architect - Associate exam, you agree to the following terms and conditions. These terms and conditions are subject to change without notice. You acknowledge that you have read and understand these terms and conditions and agree to be bound by them.

- You are responsible for ensuring that you are in a suitable environment to take the exam.
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- A proctor will validate your authentication process
- Take your exam and submit your answers in the test driver
- End the proctoring portion by clicking the “End Proctoring Session” button
- Take the anonymous survey to improve future testing experiences

➤ Get Support

Chat is available throughout the testing experience.